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22442 7590 07/29/2003

SHERIDAN ROSS PC
 1560 BROADWAY
 SUITE 1200
 DENVER, CO 80202



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AIMEE THUERK	(Depositor's name)
<i>Aimee Thuerk</i>	(Signature)
Oct. 29, 2003	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/492,114	01/27/2000	Roy A. Jensen	4366-10	9459

TITLE OF INVENTION: CALL MANAGEMENT SYSTEM USING DYNAMIC QUEUE POSITION

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1300	\$0	\$1300	10/29/2003

EXAMINER	ART UNIT	CLASS-SUBCLASS
DEANE JR, WILLIAM J	2642	379-266000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

- 1 SHERIDAN ROSS P.C.
- 2 _____
- 3 _____

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

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(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

AVAYA TECHNOLOGY CORP.

211 MOUNT AIRY ROAD, BASKING RIDGE, NEW JERSEY 07920

Please check the appropriate assignee category or categories (will not be printed on the patent) ☐ individual ☒ corporation or other private group entity ☐ government

4a. The following fee(s) are enclosed:

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(Date)

Douglas Swartz 10/29/03

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11/04/2003 MDRMTE2 00000005 501602 09492114

01 FC:1501
 02 FC:8001

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